



## Your new BASIC Card® is coming soon!

**We know you love your BASIC Card**—it's smart, easy, and connected. You or someone in your family probably uses it at least once a week. It might even occupy the top spot at the front of your wallet.

We love that you love your BASIC Card, and soon, you're going to love it even more. When we update to our **new card processing platform**, you'll get access to innovative new features through your BASIC Card, plus all the same great functionality you rely on today.

But first, we'll need to replace the card you have now with a new BASIC Card, even if you just got one recently. And we want to make sure we mail your new card to the right place with no delay in you receiving it. So please, take a minute to **verify your address** on file.



### STEP 1: Verify your address

1. Sign into your account at [cda.basiconline.com/login](https://cda.basiconline.com/login) or open the **BASIC benefits app** on your mobile device.
2. From the menu, go to **Settings > Profile** to find and verify your address.




If it's correct, **you're all set!**



If it's not correct, **go to STEP 2** ›

### STEP 2: Make changes *(if necessary)*

1. Select the  icon next to your address to make changes.
2. **Save/submit** your changes.



**Address updates must be completed by **March 31, 2025****

**NOTE:** With this update, we are replacing **all BASIC Cards** issued for your account.

**NEXT:** Watch for an email from BASIC with more information about when your new card(s) will be mailed.

## FOR YOUR EMPLOYER



**If your employer sends data files to BASIC, make sure their records are up to date.** If they send us a data file that lists your old address, that will overwrite any updates you made.

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