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| **SUBJECT:** Important Notice – Benefit System Upgrade Coming Soon! |

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| Dear BASIC Participant,When it comes to benefits, you want them to work the same way every time, without any unwanted surprises. You want one website, one mobile app, and one card to keep track of all your accounts. Thankfully, BASIC’s new Consumer Driven Accounts system will deliver exactly that! With your upgraded benefit system, you will enjoy the same functionality regardless of whether you are on your desktop, mobile phone, or calling BASIC.**Some exciting new features built with you in mind...*** **Picture to Pay** allows you to submit receipts and pay invoices in a ﬂash!
* **MyWallet** makes it easy to manage your BASIC Card no matter where you are via the new BASIC benefits app.

Soon, you will receive a newly designed BASIC Card. **Your new BASIC Card features the industry exclusive MyCash**. MyCash is an individual cash account that securely holds your reimbursement funds until you spend or move them. On those rare occasions when you do not use your BASIC Card to pay for an eligible employee benefits expense, just submit a request for reimbursement via the BASIC benefits app or online. BASIC processes requests daily, and approved reimbursements are deposited directly into your MyCash account, which is faster than direct deposit! **Watch your mail for your new BASIC Card.** To ensure we have your contact information up-to-date and to prevent delays in accessing your new benefit system, please log in to your current participant portal and review your account information, including adding an email address if necessary!And please watch for future messages from BASIC regarding your move to the new Consumer Driven Accounts system later this month. Sincerely,Your BASIC CDA Team |