# ••• FSA by BASIC

# Superior Customer Service for a Necessary Employee Benefit

Employees are expecting Flexible Spending Accounts and you expect simple administration. As the FSA experts, we ensure your employees receive more value from their payroll dollars and your business realizes cost savings at the same time. It's truly a win-win.

#### **Convenient Technology**

BASIC is determined to make reimbursement as fast and easy as possible. Our mobile app allows for photo claim submission anytime, anywhere making reimbursement easier than ever before.

#### **Superior Responsiveness**

BASIC harnesses the power of technology, but we still believe in old fashion customer service like answering our phones. It may seem basic, but ninety-five percent of our calls are answered in thirty seconds or less. Our industry certified account representatives have been going beyond the basics for over 24 years.



## **Reimbursement Features**

Lightning fast claims processing times and rapid payments of reimbursements.

- Smartphone app that allows participants to submit claims with a photo of a receipt. Also review balances, transactions, and claim details
- BASIC Benefits Card eliminates the need for a reimbursement
- Claims processed every business day with a 99.8% accuracy rate
- Check or direct deposit reimbursement options available

### **Compliance Package**

- Ensure that your plan meets current or changing regulations
- Plan documents and mid-year amendments as required by regulations
- Non-discrimination testing
- Summary Plan Description (SPD)
- Form 5500 (if required)

### **Employer Tax Savings**

A mature BASIC Flex plan can yield more dollars in tax savings than it costs to administer your plan.

 A current BASIC Flex customer with 62 plan participants is realizing a positive cash flow of more than \$6,000 per year

#### **BASIC Flex Plan Options**

Ask your BASIC Regional Director for the option that best suits your business.

- BASIC Medical & Dependent Care Spending Accounts with or without a Benefits Card
- BASIC Flex Limited Purpose, for use with a Health Savings Account (HSA)
- BASIC Premium Only Plans (POP) &
  BASIC Self Administration

#### **Beyond BASIC**

- A dedicated industry certified account representative assigned to your business. Same person every time with direct dial access!
- Electronic files (EDI) for enrollment, ongoing eligibility management, and payroll deductions
- Online access to plan activity for you and your employees
- Reports accessible through the secure employer portal
- Historical reports housed throughout the plan year for easy access
- Multi-media educational materials to increase employee participation



#### Not all Flex plans are created equal.

But don't take our word for it, read what our customers have to say:

"At Magna, we had four different vendors for Flex and COBRA services; we chose to consolidate with BASIC. A company of our size needs a TPA that specializes in Flex and COBRA. BASIC had all the key components we require for a successful partnership; advanced technical abilities and systems, responsiveness, flexibility, and regulation expertise. If they can support Magna with its diversity and radical decentralization across the U.S., they can support anyone."

- Magna International of America

BASIC® HR Solutions Come Full Circle

For more information about any of our services or to speak with a sales consultant call 800.444.1922 x 3 or visit **basiconline.com**.

Additional Services:

- BASIC Payroll
- BASIC COBRA

Depending on how a group is structured, certain staff may face exclusion or top-heavy caps.

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